

Kanoya Daily Life Guidebook for Foreign Residents



Published February 2020

~ Welcome to Kanoya ~

Printed in this guidebook is administrative service information intended for making the lives of foreigners residing in Kanoya safe and comfortable. For specific service information, please call the respective division.



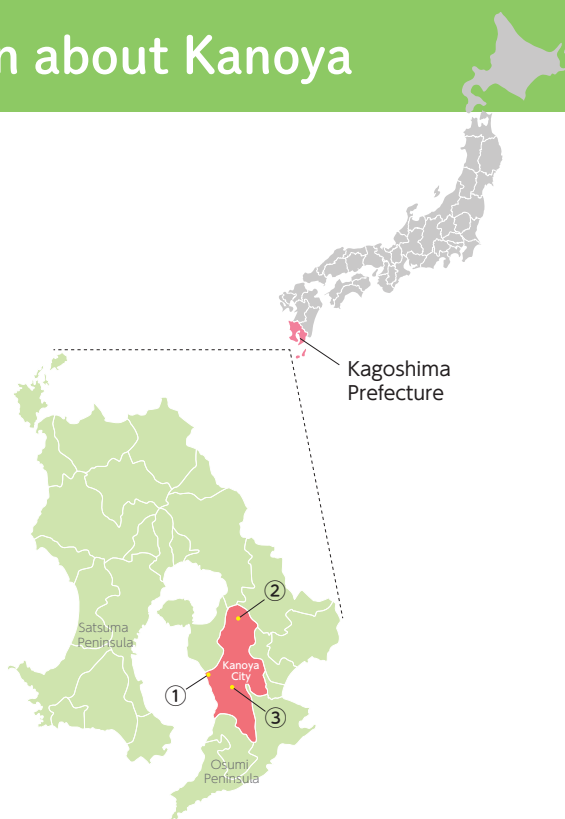
Kanoya City Hall Contact Information

Name	Address	Telephone Number	Facility Explanation
Kanoya City Hall	20 - 1 Kyoei-cho, Kanoya	0994-43-2111	General procedures (Change of Address Notification, National Health Insurance, Issuance of Certificate of Residence, etc.) and consultation are available at each City Hall location.
Kanoya City Hall Government Office Building (Waste and Sewer Division)	11 - 18 Kotobuki 2-Chome, Kanoya	0994-43-2800	
Kanoya City Hall (Aira Branch Office)	3317 Fumoto, Aira-cho, Kanoya	0994-58-7111	
Kanoya City Hall (Kihoku Branch Office)	3914 Kamimobiki, Kihoku-cho, Kanoya	099-486-1111	
Kanoya City Hall (Kushira Branch Office)	2081 Okazaki, Kushira-cho, Kanoya	0994-63-3111	
Kanoya Hygiene Consultation Center	11 - 6 Kitada-cho, Kanoya	0994-41-2110	At the Health Promotion Division, health examinations, vaccinations, and pregnancy examinations are available.

General Information about Kanoya

Kanoya is approximately in the center of Osumi peninsula in Kagoshima prefecture, and is the center of the peninsula's culture, agriculture, economics, and transportation. Kanoya has a population of around 101,500 people spread out in its area of 448.15 km².

Kanoya is well known throughout Japan for its flourishing agricultural and fishing industries, which make use of its warm climate with an average annual temperature of 17°C; specialty produce, including Wagyu beef, Berkshire pork, Satsuma sweet potatoes, and Kanpachi; and presence of both the National Institute of Fitness and Sports and the Japan Maritime Self-Defense Force Kanoya Air Base.

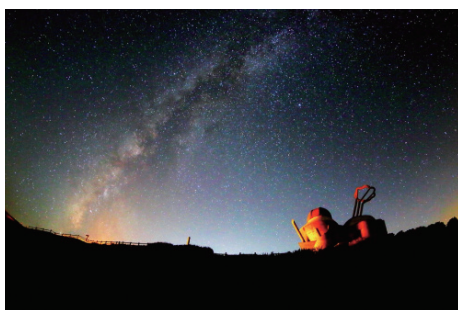


Highlights of Kanoya



① Arahira Tenjin (Sugawara Shrine)

Situated along prefectural road 68, with its shrine gate planted in the sandy beach, Arahira Tenjin is at the peak of a rocky crag. Sugawara no Michizane, the Shinto God of learning, is enshrined here, so many students visit to pray to pass their school exams. The area is famous for being a picturesque "power spot," and during high tide the sandbar disappears under the water and the shrine becomes a floating island.



② Kihoku Observatory and Kihoku Uwaba Park

An observatory whose special feature is its unique architecture. The astronomical observation dome houses one of Kyushu's largest telescopes, with an aperture of 65 cm. Even during the daytime, beautiful first-magnitude shining stars can be seen. There are also campsites and bungalows available for use in Kihoku Uwaba Park.



③ Kanoya Rose Garden

Boasting 1,500 varieties and 35,000 rose bushes within its 8 hectares, the Kanoya Rose Garden is Japan's largest rose garden. In the spring and fall the Kanoya Rose Festival is held. There is a restaurant within the garden grounds where you can try rose curry and rose ice cream.

Emergency Phone Numbers

About 「☎119」

This is the telephone number to call when you need an ambulance to immediately take you to a hospital for a sudden illness or major injury or when you need a fire-engine for a housefire.

About 「☎110」

This is the telephone number to call the police when you have been involved in a traffic accident or been the victim of a crime.



**「☎119」 and 「☎110」 are for Emergency Use ONLY.
Do NOT call for consultation or questions.**

Consultation Desks for Foreign Residents

○ Consultation for Foreign Residents' Everyday Troubles

Consultation and support for foreign residents in multiple languages by phone or in-person. Consultation is free, so please don't hesitate to use the service.

Contact	Phone Number	Address	Reception Hours (Excluding New Year's)
Consultation Desk for Foreign Residents	070-7662-4541	Kagoshima Prefectural Citizens Exchange Center, 1F, 14-50 Yamashita-cho, Kagoshima City	Tuesday - Sunday 9:00 ~ 17:00

Everyday Troubles (Employment, Medical Care, Welfare, Childbirth/Childrearing, Children's Education, etc.)



Consultation by Phone

Please call
070-7662-4541.



In Person Consultation

Please come to the 1st floor of the Kagoshima Prefectural Citizens Exchange Center.

Supported Languages (19 languages)

Japanese, English, Vietnamese, Chinese, Tagalog, Korean, Indonesian, Nepali, Khmer, Thai, Burmese, Portuguese, Spanish, Malay, French, Russian, German, Italian, and Mongolian.

○ Consultation regarding Residence Status, Procedures, etc.

For foreign nationals residing in Japan, confirm your residence status and period of stay with your residence card or landing permission stamp. Should you want to change your residence status or reside past your period of stay, legal procedures with the Immigration Bureau are required.

Contact	Phone Number	Address	Reception Hours (Excluding New Year's)
Fukuoka Regional Immigration Bureau, Kagoshima Branch Office	099-222-5658	2-5-1 Hamamachi, Kagoshima Kagoshima Kouwan Goudouchousha, 3F	Monday - Friday 9:00 ~ 12:00, 13:00 ~ 16:00

○ Human Rights Consultation in Foreign Languages

Contact	Phone Number	Reception Hours (Excluding New Year's)
Ministry of Justice Foreign-language Human Rights Hotline	0570-090911	Monday - Friday 9:00 ~ 17:00

○ Employment Consultation (Occupational Consultation for Job-Seekers and Referral for Suitable Employment)

Contact	Phone Number	Address	Reception Hours (Excluding New Year's)
HelloWork Kanoya	0994-42-4135	Kanoya Industry Support Center 1F 3-3-11 Kitada-cho, Kanoya	Monday - Friday 8:30 ~ 17:15

○ Labor Consultation (Work Hours, Holidays, Work-Related Injury, Dismissal, Loan Defaulting, etc.)

Contact	Phone Number	Address	Reception Hours (Excluding New Year's)
Kanoya Labor Standards Inspection Office	0994-43-3385	5-1 Nishihara 4-Chome, Kanoya	Monday - Friday 8:30 ~ 17:15

※ Telephone Consultation Service for Foreign Workers

[Search](#)

○ If You Don't Understand Which Consultation Desk to Go to

Contact	Phone Number	Address	Reception Hours (Excluding New Year's)
Citizen's General Consultation Office	0994-43-2111	20-1 Kyoei-cho, Kanoya	Monday - Friday 8:30 ~ 17:15






※Check from page 4 for more information regarding City Hall procedures and consultations.

Preparing for Natural Disasters

Preparing for Natural Disasters (Safety and Security Division ☎0994-31-1124)

During times of natural disasters, evacuation information is released in accordance with a 5-level scale as illustrated in the graph below.

Regularly review the locations of and routes to the evacuation shelters closest to your home in order to escape quickly in the case of a real disaster.

Alert Level	Situation	Announcing Agency
Level 1	<p>■ Be Cautious of The Coming Weather and Heighten Your Awareness of Natural Disasters.</p> <p>There is a possibility the weather will become severe and cause a natural disaster. (See page 5)</p> 	Japanese Meteorological Agency
Level 2	<p>■ Review Your Evacuation Routes and Evacuation Shelter Locations.</p> <p>There is a high possibility a warning will be issued for heavy rain, severe storms, etc.</p> 	Japanese Meteorological Agency
Level 3	<p>■ Evacuate the People who Take Time to Evacuate!!</p> <p>A natural disaster is predicted to occur. The elderly and their caregivers, and other groups of vulnerable individuals who take more time to evacuate should start evacuating. Others who feel that they are in danger should also start to evacuate.</p> 	Kanoya City
Level 4	<p>■ Quickly Evacuate Everyone to a Safe Location!!</p> <p>There is an extremely high risk of a natural disaster occurring. Everyone in a region where an official Level 4 alert has been issued should immediately start evacuating the area. If your home is in a safe area, take refuge in your home. If your home is in a dangerous region, evacuate to an evacuation shelter or other safe location. Because the established evacuation centers differ based on the type of natural disaster, check the Kanoya City website for the latest information.</p> 	Kanoya City
Level 5	<p>■ Do Your Best to Protect Your Own Life!!</p> <p>A natural disaster has already started to occur. Everyone should take the highest precautions to protect their lives when evacuating.</p> 	Kanoya City

In times of natural disaster, evacuate to a safe place to protect yourself such as your or your friend's homes, or evacuation shelters.

Preparing for Natural Disasters

Natural Disaster Information in Multiple Languages.

○ Natural Disaster Information Service App: “Safety Tips”(Japan Tourism Agency)

Offered in 11 languages (English, Chinese (Simplified and Traditional), Korean, Spanish, Portuguese, Vietnamese, Thai, Indonesian, Tagalog, Nepali, and Japanese)

You can download the app below.

For Android



For iPhone



○ NHK World JAPAN

International News and Natural Disaster Information in multiple languages aimed at foreigners living in Japan/

<https://www3.nhk.or.jp/nhkworld/ja/>

You can browse the website from the QR code below.



Evacuation Information from Kanoya City

Natural disaster and evacuation information provided by Kanoya City.

Kanoya City Website

<https://www.city.kanoya.lg.jp>

鹿屋市

検索



Smartphone App

「かのやライフ」
(Kanoya Life)



F M Kanoya Radio (77.2MHz)



You can check the city's natural disaster map and evacuation shelter list by scanning the QR codes with your mobile device. Prepare yourself by frequently checking the disaster information.



▲ Kanoya City
Natural Disaster
Map



▲ Evacuation
Shelter List

Preparing for Natural Disasters

Preparing for Storms and Typhoons

○Typhoons

- Because strong winds are likely, lock your home's doors and window shutters.
- Bring items placed around your home (such as plants or bicycles) inside or secure them so that they will not get picked up by the strong winds.
- Because items are likely to be flying in the air due to the strong typhoon winds, do not leave your house. Return quickly if you leave your house.
- Pay attention to the television or radio weather information and be aware of the situation around your home, and voluntarily evacuate if you feel that you are in danger. (See page 5)
- Evacuate immediately if City Hall or the fire department issue an evacuation order.



○Evacuation

- Shut off the circuit breaker and turn off the gas and other sources of potential fire.
- Wear clothing that is easy to move in, and if possible, evacuate in groups of two or more.
- Use safe roads when evacuating, if possible.
- When evacuating, prepare and take with you three days' worth of food and water, valuable items, daily medications, a flashlight, a lighter, and a radio.
- If you fail to escape, run to the nearest safe and sturdy building.



Actions to take during an Earthquake

- Protect your body. (Hide underneath a table. Protect your body from falling objects or furniture.)
- Once the shaking has stopped, quickly shut off the circuit breaker and turn off the gas and other sources of potential fire. Create an exit by opening your doors and windows. Protect your feet by putting on shoes.
- When escaping, walk on wide roads and avoid walking near mountains, cliffs, or brick walls.
- Get correct information from the radio or television and think about what actions you will take after evacuating.



Starting a New Life

I Moving to Kanoya

① Procedures for Moving to Japan from Abroad

○Notification of Change of Address (Foreign Move In) (Citizen Affairs Division ☎0994-31-1114)

This is the procedure for becoming a Kanoya citizen. You must complete and submit this paperwork within 14 days of obtaining your residence card.

Consultation Desk	Citizen Affairs Division, Any General Citizen's Support Service Division, or Any Branch Office
Notifier	Yourself and others in your same household ※Please call if you need to submit the paperwork by proxy.
Required Documentation	• Residence Card or Special Permanent Resident Certificate • Passport



○National Pension (Citizen Affairs Division ☎0994-31-1114)

Those aged 20 years or older until 60 years of age must be entered into the Japanese government pension system. Be sure to complete the enrollment process as you have an obligation to pay insurance fees as decided by law. You will be given a pension booklet. If your period of stay is short, you are having difficulty paying the insurance fees, or in other similar situations, consult with City Hall about the insurance fee exemption system.

○National Health Insurance and Later-Stage Elderly Healthcare System (Health Insurance Division ☎0994-31-1162)

This is a public healthcare system that is funded through the health insurance tax, in order to reduce the amount individuals pay when they go to the hospital. Registration paperwork is required for individuals who qualify for the following two systems.

Furthermore, take special care of your insurance card, as you will need to bring it when you go to the hospital.

●National Health Insurance

For individuals up to age 74 who are not enrolled in their employer's health insurance.

●Later-Stage Elderly Healthcare System

For individuals age 75 and older, or individuals age 65 to 74 who have a permanent disability.

② Procedures for Moving to Kanoya from Another Area within Japan

○Notification of Change of Address (Domestic Move In) (Citizen Affairs Division ☎0994-31-1114)

You must complete and submit this paperwork within 14 days of moving to Kanoya.

Consultation Desk	Citizen Affairs Division, Any General Citizen's Support Service Division, or Any Branch Office
Notifier	Yourself and others in your same household ※Please call if you need to submit the paperwork by proxy.
Required Documentation	• Residence Card or Special Permanent Resident Certificate • Change of Address Certificate • My Number Notification Card or My Number Card

○National Health Insurance and Later-Stage Elderly Healthcare System (Health Insurance Division ☎0994-31-1162)

Regarding Children's Education

In the Japanese education system, compulsory education includes 6 years of elementary school and 3 years of middle school. The school year starts in April and ends the next year in March. Children must have reached age 6 by April 1st to enter their first year in elementary school. If your child needs to transfer schools in elementary or middle school, or if you have any concerns, call the School Education Division at the number below.

[Contact] School Education Division ☎0994-31-1137

Starting a New Life

③ Procedures for Moving within Kanoya

○Notification of Change of Address (Domestic Relocation) (Citizen Affairs Division ☎0994-31-1114)

You must complete and submit this paperwork within 14 days of changing your address.

Consultation Desk	Citizen Affairs Division, Any General Citizen's Support Service Division, or Any Branch Office
Notifier	Yourself and others in your same household ※Please call if you need to submit the paperwork by proxy.
Required Documentation	• Residence Card or Special Permanent Resident Certificate • My Number Notification Card or My Number Card • National Health Insurance Card (Enrollee) , etc.

④ Procedures for Using the City Water Service (General Affairs Division ☎0994-43-2800)

You must complete and submit this paperwork in order to use the city's water service after moving to Kanoya. There are two payment methods you may choose between: a) mailed bills to be paid at banks, post offices, or convenience stores, or b) automatic withdrawal from your bank.



2 Moving out of Kanoya

① Procedures for Moving from Kanoya to Another Area

○Notification of Change of Address (Move Out)(Citizen Affairs Division ☎0994-31-1114)

Once you have decided on a moving date, promptly complete and submit the paperwork, generally within 14 days before or after your moving date. Hold on to the issued Change of Address Certificate as it will be required when registering in your new area of residence.

Consultation Desk	Citizen Affairs Division, Any General Citizen's Support Service Division, or Any Branch Office
Notifier	Yourself and others in your same household ※Please call if you need to submit the paperwork by proxy.
Required Documentation	• Residence Card or Special Permanent Resident Certificate • National Health Insurance Card (Enrollee) , etc.

○National Health Insurance and Later-Stage Elderly Healthcare System (Health Insurance Division ☎0994-31-1162)

Complete the Insurance Card Return paperwork. You will need to bring your insurance card.

Join Your Local Neighborhood Association!

Neighborhood Associations are groups of neighboring citizens that will help others in their neighborhood.

The benefits of joining your neighborhood association are as follows:

- Receive notices and information regarding events from City Hall
- Enjoy various events created by your neighbors
- Help each other during natural disasters

If you want to confirm which neighborhood association you belong to, obtain the contact information of the head of your association, or register with your neighborhood association, call the Regional Promotion Division at the number below.

[Contact] Regional Promotion Division ☎0994-31-1147



Regarding Various Procedures and Systems

① Death, Marriage, and Divorce Procedures (Citizen Affairs Division ☎0994-31-1114)

All of the paperwork is required.

② Procedures for Requesting Certificate of Residence (Citizen Affairs Division ☎0994-31-1114)

The Certificate of Residence is a document that states an individual's address, name, birthdate, etc. If you need a Certificate of Residence, request one from the consultation desk as written below.

Consultation Desk	Citizen Affairs Division, Any General Citizen's Support Service Division, or Any Branch Office	Fee	¥ 200
Applicant	Yourself and others in your same household ※Please call if you need to submit the paperwork by proxy.		
Required Documentation	• Residence Card, Special Permanent Resident Certificate, or other Photo Identification issued by a government agency such as a Driver's License (restricted to identification within its period of validity) , Identification that can be used to confirm your identity, etc.		

③ Personal Seal Registration System (Citizen Affairs Division ☎0994-31-1114)

Take your personal seal to City Hall to officially register it.

Officially registered personal seals can be used as proof of identity. Each person is only allowed one officially registered seal. Because the name on the seal is restricted to your name as listed on your Certificate of Residence or a part of your full name, please check that your seal is admissible with the consultation desk. After registration, you will be issued a Kanoya Citizen's Card that acts as a Registered Personal Seal Certificate.

Consultation Desk	Citizen Affairs Division, Any General Citizen's Support Service Division, or Any Branch Office	Fee	¥ 200
Applicant	Yourself ※Please call if you need to submit the paperwork by proxy.		
Required Documentation	• Personal Seal to be registered • Residence Card, Special Permanent Resident Certificate, or other Photo Identification issued by a government agency such as a Driver's License (restricted to identification within its period of validity) , Identification that can be used to confirm your identity, etc.		

※If you require a paper Registered Personal Seal Certificate, please request one at City Hall. (Fee : ¥ 200)

④ My Number Card Procedure (Citizen's Affairs Division ☎0994-31-1114)

Each person receives only one "My Number." This document is required for national, prefectural, and local health insurance as well as various tax paperwork. Do not share your "My Number" with any other person.

Consultation Desk	Citizen Affairs Division, Any General Citizen's Support Service Division, or Any Branch Office
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⑤ Regarding Taxes (Tax Division ☎0994-31-1112)

Procedures and consultation regarding Municipal Taxes, Prefectural Taxes, Property Taxes, Automobile Taxes, Corporate Municipal Taxes, etc.

Pregnancy and Children's Programs

① Pregnancy Procedures (Health Promotion Division ☎0994-41-2110)

This booklet is issued during pregnancy and is used to record information regarding the mother and child's health, including the mother's health conditions during pregnancy, the child's growth, the outcomes of various health examinations, etc. This booklet is required when visiting the obstetrician-gynecologist.



② Procedures for When a Child is Born (Citizen Affairs Division ☎0994-31-1114)

The paperwork must be completed and submitted within 14 days of birth (including the day of birth).



③ Systems for Parents and Guardians

○ Regarding Infant Health Examinations (Health Promotion Division ☎0994-41-2110)

Periodic health examinations are conducted according to the infant's age. During examinations, the infant's health condition and growth are checked, and parents can discuss their worries regarding childrearing. You will receive notice to schedule health examinations for your child when your child reaches 3, 6, 9 ~ 11, 18, 24, and 36 months of age.

○ Children's Vaccinations (Health Promotion Division ☎0994-41-2110)

Children will undergo various vaccinations including Tuberculosis, Diphtheria, Whooping Cough, Tetanus, Polio, Measles, Rubella, Japanese Encephalitis, etc. at the designated medical institution.

○ Children's Medical Expense Assistance Program (Parenting Support Division ☎0994-31-1134)

Children's Medical Expense Assistance

Medical expenses resulting from normal medical examinations for children up to age 15 are eligible to receive monetary assistance.

Single Parent Medical Expense Assistance

Single mothers and fathers are eligible to receive assistance with their children's medical expenses resulting from normal medical examinations. Assistance is subject to income and other restrictions.

○ Childrearing Assistance (Parenting Support Division ☎ 0994 - 31 - 1134)

Caretakers of children up to age 15 are eligible to receive child support.

○ Child Support Compensation (Parenting Support Division ☎ 0994 - 31 - 1134)

This is compensation for children who have only one parent, who have a parent with a severe disability, or for guardians who are raising a child in place of the child's parents.

○ Nursery School (Parenting Support Division ☎0994-31-1134)

This is a facility that accepts pre-elementary school age children whose parents cannot look after them for reasons such as they must go to work, etc.

④ Consultation and Reporting Child Abuse (Parenting Support Division ☎0994-31-1134)

Call the number above if you know or think a child in your area is a victim of abandonment, or physical or sexual abuse.

Welfare System

① System for Persons with Disabilities (Welfare Coordination Division ☎0994-31-1113)

○ Disability Booklet Issuance & Medical Expense Assistance Program for Severely Disabled Persons

Persons with physical, intellectual, or psychological disabilities can request a disability booklet.

Depending on the type of booklet, persons can use the program to receive various disability welfare services, a reduction in their tax burden, and discounts on public transportation fare, etc.

Furthermore, through this program persons with severe physical or intellectual disabilities receive assistance with medical expenses.

② When Nursing Care is a Necessity (Senior Citizen Welfare Division ☎0994-31-1116)

○ Nursing Care Insurance System

This is a system that provides nursing care services when nursing care becomes a necessity for bedridden persons or persons with dementia. With authorization, individuals can receive support with daily life, home care or regular visits to a welfare facility.

Individuals 40 years of age and older are required to pay the nursing care insurance tax.

③ Regarding Health Diagnoses

○ Age-Related Preventative Health Examinations (Health Promotion Division ☎0994-35-1014)

Those enrolled in National Health Insurance from age 40 to 74 are subject to these specific age-related preventative health examinations.

○ Cancer Screenings and Health Examinations (Health Promotion Division ☎0994-41-2110)

The following cancer screening and health examinations are available. Call the number above for details regarding the process of getting screened.

Stomach Cancer Screening

Uterine Cancer Screening

Lung Cancer Screening

Breast Cancer Screening

Large Intestine Cancer Screening

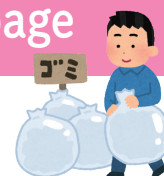
Osteoporosis Examination

Prostate Cancer Screening

Abdomen Ultrasound Examination



How to Separate and Dispose of Household Garbage



Trash Disposal Rules (Living Environment Division ☎0994-31-1115)

① Specific Garbage is Collected on Specific Days

- Check the "Trash Calendar" for garbage collection days.
- You can get the Trash Calendar from the Living Environment Division.

② Trash is to be Placed at Your Neighborhood Trash Station

Burnable Trash

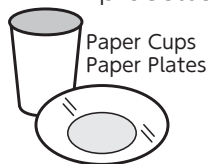
If Disposing of Raw Kitchen Garbage

Drain appropriately and dry as much as possible.



Unrecyclable Paper

Paper that is dirty, painted, or processed by machines



Paper Cups
Paper Plates



Photos



Receipts

Paper Coated with Plastic or Aluminum



Yogurt Containers

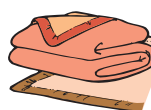


Cartons with Aluminum Lining



Cup Noodle Lids

Unrecyclable Fabric



Blankets, Comforters, etc.



Seat Cushions/
Cushions

Socks



Stuffed Animals



Shoes



Handbags



Plastic Cups



Buckets, Washbowls



Hairbrush



Diapers

Menstrual Hygiene Products



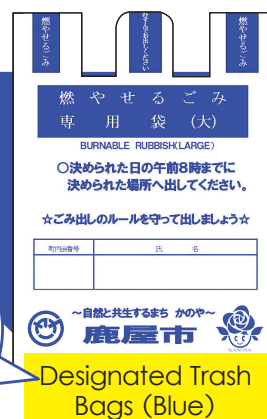
Cigarette Butts



Sanitary Items

Plastic Goods

These bags can be purchased at stores like convenience stores or supermarkets.



Designated Trash Bags (Blue)

How to Separate and Dispose of Household Garbage

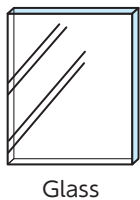
③ Take Your Trash Out by 8 am on the Specified Trash Day

Taking your trash out the night before is not allowed.

④ The Type of Trash Bag Used Depends on the Type of Trash. You Must Use the Correct Trash Bag

Non-Burnable Trash

Glass



Glass



Mirrors



Cups



LED Lightbulbs



Incandescent Lightbulbs

※Wrap broken glass or ceramic with newspaper and write “きけん” on it.

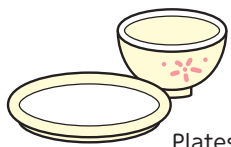


These bags can be purchased at stores like convenience stores or supermarkets.

Ceramics



Teacups



Plates, Bowls



Earthenware



Plant Pots



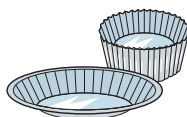
Flower Vases

Others



Aluminum Foil

Aluminum Cups, Plates



Lighters



Metal Caps



Umbrellas

How to Separate and Dispose of Household Garbage

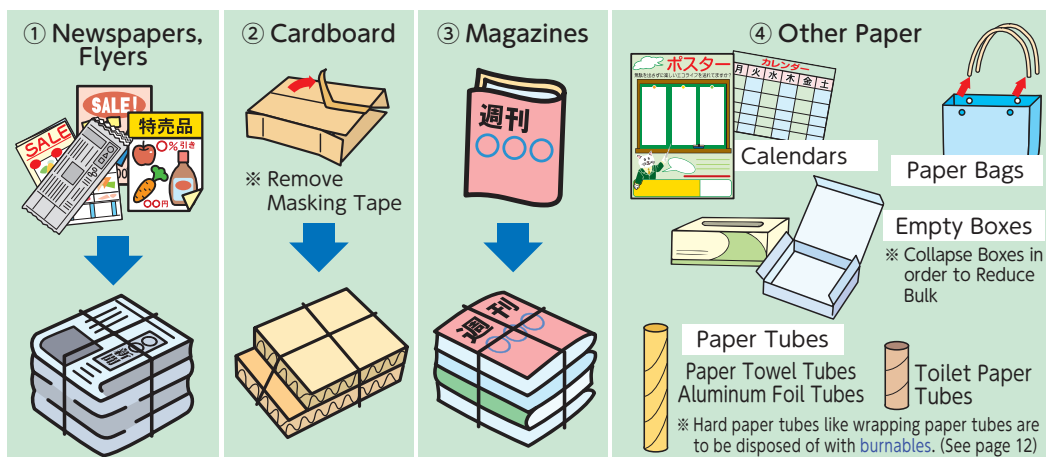
In Kanoya, we are committed to recycling various items such as newspaper, PET bottles, empty cans, etc.

Recyclables ①

Please dispose of items in categories (A) ~ (H) separately from each other.

(A) Paper

Tie up paper and take to your neighborhood trash station.

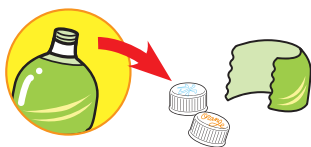


(B) PET Bottles



Rinse the inside and do not crush them.

※ PET Bottles that have been written on, cut up, or dirty are to be disposed of with burnables.



※ Caps and labels are to be removed and disposed of with **plastic containers**. (See page 16)

(C) Glass Bottles

Rinse glass bottles that contained edible content and allow to dry.

① Reusable Bottles



※ Alcohol bottles, such as shochu and beer bottles

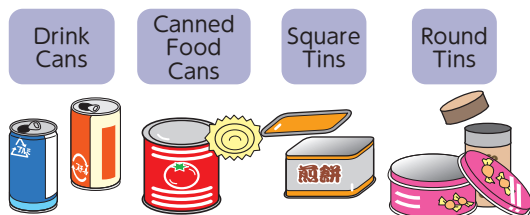
② Single Use Bottles



※ Bottles such as wine bottles and olive oil bottles

Place items in ① and ② in separate bags.

(D) Empty Cans



Rinse metal cans that contained edible content and allow to dry.



These bags can be purchased at stores like convenience stores or supermarkets.

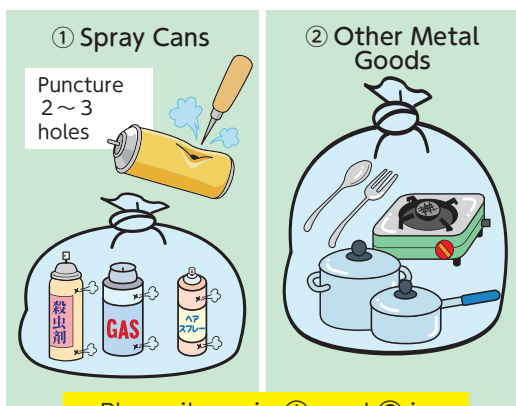
For items (A) ~ (D), place in transparent (or translucent) plastic bags no bigger than 45 liters.

How to Separate and Dispose of Household Garbage

Recyclables ②

Please dispose of items in categories (A) ~ (H) separately from each other.

(E) Metal Goods



Place items in ① and ② in separate bags.

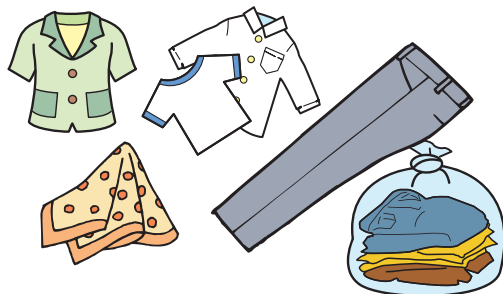


Place in transparent (or translucent) plastic bags no bigger than 45 liters.

These bags can be purchased at stores like convenience stores or supermarkets.

(F) Clothes and Fabric

Clothes can be disposed of with zipper and buttons intact. Fabric larger than a handkerchief (30cm²)



Underwear, Curtains, Socks, Cushions, Stuffed Animals are to be disposed of with **burnables** (See page 12)

(G) Small Household Electronics



Digital Cameras



Hair Dryers

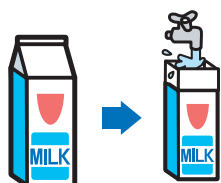


Telephones

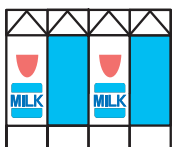
Remove and dispose of batteries in the designated **deposit boxes** (See page 16)

(H) Paper Cartons

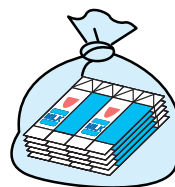
Dispose of after opening, rinsing the inside, and allowing to dry.



① Rinse the inside of the carton.



② Open from the glued edge.



③ Allow to properly dry and dispose of in a bag.

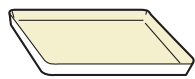
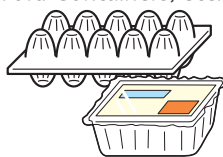
• Cartons with aluminum inner linings are to be disposed of with **burnables** (See page 12)



How to Separate and Dispose of Household Garbage

Plastic Containers

Plastic Egg Cartons and Tofu Containers, etc.



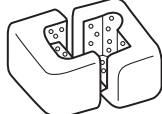
Trays holding fresh food, etc.



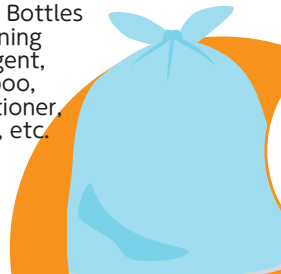
Plastic Bottles containing Detergent, Shampoo, Conditioner, Lotion, etc.



Labels and Caps of PET Bottles



Styrofoam



These bags can be purchased at stores like convenience stores or supermarkets.

Place in transparent 45-liter plastic bags. (You cannot use plastic bags you receive from stores)



Trash Not Collected by the City

This outlines how to process trash that you cannot dispose of at a trash station. Take responsibility and please dispose of the trash yourself.

Home Appliance Recycling ※The 4 Home Appliances

Dispose of the trash yourself by using one of the following two methods.

① If you want to dispose of a Home Appliance

Call either of the two following stores and request disposal. There will be a disposal fee.

Store Name	Address	Telephone Number
Keezu Denki Kanoya Store	Building #16, 3591 Asahibaru-cho, Kanoya	0994-40-0120
Yamada Denki Techland Kanoya Store	Building #1, 3656 Fudamoto 2-Chome, Kanoya	0994-42-7231

② If you intend on Buying a Replacement

Request disposal at the store where you will buy a new one. There will be a disposal fee.

Air Conditioners



Televisions



Refrigerators



Washing Machines and Dryers



Collection Box Items

Please take these items to one of the 22 designated collection box locations within the city. For the locations of the collection boxes, call the Living Environment Division.

☎0994-31-1115

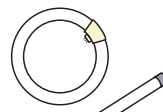
Batteries



Rechargeable Batteries



Watch Batteries



Fluorescents

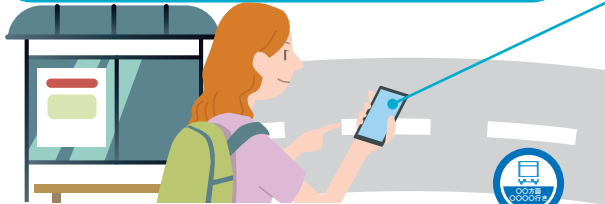
Bulk Garbage
(Burnable & Non-Burnable)

Please take items unable to be disposed of in the blue or red city trash bags to the Kimotsuki Garbage Collection Center.

Address	Building #8, 3893 Shimo-Obara, Kushira-cho, Kanoya	☎0994-63-0168
Collection Times	Monday-Saturday, Every 3 rd Sunday (excluding New Years')	
Handling Fees	¥80 per 10kg	

How to Ride the Bus

1 Look up for the Name and Location of your Departure and Arrival Bus stops



2 Look up the Bus Schedule.

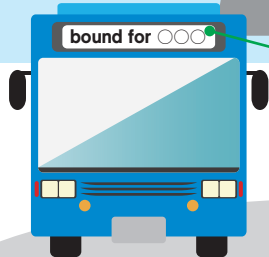
The bus timetable will be written at the bus stop.

Or, you can search for "Kyushu Bus Schedule" or "Navitime" online.

! Be careful as the bus schedule is different on Weekdays, Saturdays, Sundays, and Holidays.

3 Go to the Bus Stop and Wait for the Bus.

You can board the bus from the bus stop. Typically, the buses will arrive according to the exact times on the schedule.



4 Check the Bus Destination

When the bus arrives, check the display for the bus's destination and confirm if that is the bus you want to ride. If you are unsure, ask the bus driver.

5 Ride the Bus

When the door to the bus you want to ride opens, board the bus.

There are both front-boarding and rear-boarding buses.

You must take the bus ticket when you board the bus.



6 Signal that you want to Get Off the Bus

When the name of your arrival bus stop is displayed on the board, push the Stop Button near your seat.

If you do not push the Stop Button, the bus will not stop.



7 Pay the Bus Fare

- The bus fare will be displayed on a board near the bus driver's seat. Check the number on the ticket you received when you boarded with the fare written underneath that number on the board.
- Pay the bus fare by cash. The fare box is next to the bus driver's seat.

- ※Exact Change Only.
- ※The bus driver can exchange ¥100, ¥500, and ¥1000 for smaller coins.
- ※The bus driver cannot accept ¥5000 or ¥10,000 bills.

8 Get Off the Bus

Leave the bus from the front door.



[Contact] Kagoshima Kotsu, Kanoya Business Office ☎0994-65-2258
Kanoya City Hall, Regional Promotion Division ☎0994-31-1147

Daily Life & Bicycle Rules

① Use Your Everyday Manners

○Public Area Rules

- Shouting in public areas or in your residence may be bothersome to people around you. Please be courteous.
- Wait your turn in line in public areas.
- After using any public facility or room, clean up and neatly organize the area.
- You may only smoke in designated smoking areas. Refrain from smoking in areas where there are a lot of people.

○Public Transportation Rules

- Refrain from making phone calls while riding the buses or trains.



② Follow the Rules when Riding a Bicycle

○Bicycle Rules

- Bicycles are friends with cars. As a general rule, bicycles are to be ridden on the edge of the left side of the road.
- Pedestrians are to be given priority on sidewalks. When riding on the sidewalk, go slowly and ride in the same direction as the cars.
- Turn on your bike light when riding in the dark.



○The Following Acts are Prohibited:

- Two People Riding on One Bike
- Riding in Parallel
- Biking while Intoxicated
- Riding while using an Umbrella or Cell Phone



○Bicycle Damage Insurance Enrollment

- Enroll in Bicycle Damage Insurance to be prepared in the case that you accidentally injure another person when using your bicycle.

Publishing

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Kanoya City and Event Information, etc.

【Kanoya City Website】
<https://www.city.kanoya.lg.jp>

【Kanoya International Exchange Association Website】
<http://kiea.ne.jp>

【Kanoya City Smartphone App】
Kanoya Life

Kanoya City

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iPhone



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Kanoya is committed to achieving the United Nations' Sustainable Development Goals.

This booklet is the product of the Council of Local Authorities for International Relations (CLAIR)'s Assistance Project.